

Red Hat Executive Appointed to Technology Services Industry Association (TSIA) Support Services Advisory Board

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Red Hat's Marco Bill-Peter Joins Elite Industry Board, Recognizing Red Hat's Global Services Excellence and Innovation

RALEIGH, N.C.--(BUSINESS WIRE)-- Red Hat, Inc. (NYSE: RHT), the world's leading provider of open source solutions, today announced that Marco Bill-Peter, Red Hat's vice president of Global Support Services, has been appointed as a member of the Technology Services Industry Association (TSIA) Support Services Advisory Board, joining executives from some of the industry's top technology companies – including Dell, LinkedIn, NetApp, salesforce.com, Xerox and Yahoo! – on the board.

With **one dozen members from leading organizations** in the technology services industry, TSIA's Support Services Advisory Board works to strengthen the support services discipline within the technology services industry, improve the operating and financial results of support services organizations and enhance support services careers by defining important industry issues, trends and opportunities. The TSIA Support Services Advisory Board advises TSIA executive management on how best to deliver support services solutions to TSIA members through programs, research, communities and events.

Bill-Peter's addition to TSIA's Support Services Advisory Board recognizes Red Hat's world-class, award-winning Global Support Services team. Red Hat's subscription model provides customers with the latest open source technology, improved features, security updates and software and hardware certifications. It also includes access to unique knowledge and technical expertise from Red Hat's Global Support Services and engineering teams. Via its global customer portal, Red Hat customers can access product knowledge such as document and video content, product downloads, case management, security updates, subscription management and proactive planning tools such as use cases and solutions.

"Red Hat prides itself on developing and delivering innovative services and support as we seek to provide the industry's best customer experience," Bill-Peter explained. "Our Global Support Services team plays a key role in helping our subscription customers to adopt best practices, and collaborating with them to achieve success. My appointment to TSIA's board is an honor, and an acknowledgment of Red Hat's commitment to service excellence."

"We are pleased to welcome Red Hat's Marco Bill-Peter to our esteemed group of Support Services Advisory Board members," said J.B. Wood, president and CEO of TSIA. "The board works to strengthen the support services discipline within the technology services industry, and we anticipate Marco's contribution to be significant as we work toward achieving our objectives. These are both exciting and challenging times in the technology services industry, and we look forward to the thought leadership that Marco will bring to the Board."

For more information about Red Hat's Global Support Services, visit <http://www.redhat.com/support/>. For additional information on TSIA's Support Services Advisory Board, visit http://www.tsia.com/about_us/advisory_boards/support_services_advisory_board.html.

For more information about Red Hat, visit www.redhat.com. For more news, more often, visit www.press.redhat.com.

About Red Hat, Inc.

Red Hat, the world's leading provider of open source solutions and an S&P 500 company, is headquartered in Raleigh, NC with more than 70 offices spanning the globe. Red Hat provides high-quality, affordable technology with its operating system platform, Red Hat Enterprise Linux, together with cloud, virtualization, management, storage and service-oriented architecture (SOA) solutions, including Red Hat Enterprise Virtualization and JBoss Enterprise Middleware. Red Hat also offers support, training and consulting services to its customers worldwide. Learn more: <http://www.redhat.com>.

Forward-Looking Statements

Certain statements contained in this press release may constitute "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations of future events based on certain assumptions and include any statement that does not directly relate to any historical or current fact. Actual results may differ materially from those indicated by such forward-looking statements as a result of various important factors, including: risks related to delays or reductions in information technology spending; the effects of industry consolidation; the ability of the Company to compete effectively; uncertainty and adverse results in litigation and related settlements; the integration of acquisitions and the ability to market successfully acquired technologies and products; the inability to adequately protect Company intellectual property and the potential for infringement or breach of license claims of or relating to third party intellectual property; the ability to deliver and stimulate demand for new products and technological innovations on a timely basis; risks related to data and information security vulnerabilities; ineffective management of, and control over, the Company's growth and international operations; fluctuations in exchange rates; and changes in and a dependence on key personnel, as well as other factors contained in our most recent Quarterly Report on Form 10-Q (copies of which may be accessed through the Securities and Exchange Commission's website at <http://www.sec.gov>), including those found therein under the captions "Risk Factors" and "Management's Discussion and Analysis of Financial Condition and Results of Operations". In addition to these factors, actual future performance, outcomes, and results may differ materially because of more general factors including (without limitation) general industry and market conditions and growth rates, economic and political conditions, governmental and public policy changes and the impact of natural disasters such as earthquakes and floods, including events in Japan. The forward-looking statements included in this press release represent the Company's views as of the date of this press release and these views could change. However, while the Company may elect to update these forward-looking statements at some point in the future, the Company specifically

disclaims any obligation to do so. These forward-looking statements should not be relied upon as representing the Company's views as of any date subsequent to the date of the press release.

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